



RTÉ Standard Competition Terms and Conditions

1. **Final Decision:** RTÉ's decision in relation to the selection of prize winner(s) is final, and no correspondence will be entered into. In the event of any dispute regarding the rules, conduct, or the results of a competition, the decision of RTÉ will be final.
2. **Eligibility:** RTÉ competitions are not open to staff of RTÉ (employees or contractors), their immediate family members, or associated companies including (but not limited to) the competition promotional partner(s) and SMS/IVR service provider(s). For these purposes, an "immediate family member" includes a spouse, partner, child, stepchild, grandchild, brother, stepbrother, sister, stepsister, parent, stepparent, or legal guardian.
3. **Age and Residency:** Unless otherwise stated, competition entrants must be over 18 years old and a resident of the Republic of Ireland to qualify as the prize winner. RTÉ reserves the right to request written proof of the age of any competition winner.
4. **Non-Transferable Prizes:** Prizes are non-transferable and will only be awarded to the winner. No cash alternative will be awarded in lieu of stated prize(s).
5. **Substitution of Prizes:** If, due to circumstances beyond its control, a prize becomes unavailable, RTÉ and/or the promoter(s) reserve the right to substitute for a prize of equal value.
6. **False Information:** Use of a false name or address by a competition entrant will disqualify them from receiving any prize.
7. **Prize Delivery:** RTÉ and/or the promoter(s) will endeavor to deliver all prizes within 28 working days of winning. Where this is not possible, the winner(s) will be notified of a delay.

8. **Taxes and Fees:** Unless otherwise stated, all taxes, insurance, fees, and surcharges on any prize are the sole responsibility of the winner.
9. **Third-Party Prizes:** Where a prize is to be provided by a third party, RTÉ accepts no responsibility for the supply or non-supply or delay in supply of the prize. Prize winners are required to complete all applicable booking and/or other formalities directly with the specified third-party provider(s).
10. **Prize Details:** RTÉ reserves the right to change prize details without notice, and all prizes, including holiday travel dates, are subject to availability.
11. **Participation in Programmes:** Some competitions may require entrants to take part in a programme to win the prize. Failure to take part as required or failing a subsequent test of skill will result in disqualification.
12. **On-Air Announcements:** In the event that a call to a finalist(s) cannot be completed on-air due to technical issues or time restrictions, RTÉ reserves the right to announce the winner(s) on-air on the next week's show.
13. **Promotional Activities:** Acceptance of the prize constitutes permission to use the winner's name, hometown, and likeness for advertising, promotion, or publicity without additional compensation. Prize winners agree to take part in related promotional activities as required.
14. **Entry Requirements:** All competition entries must be received by RTÉ in the required format before the advertised closing date. RTÉ is not responsible for printing or typographical errors, fraudulent, lost, late, misdirected, incomplete, or altered entries.
15. **Competition Changes:** RTÉ reserves the right to cancel, terminate, modify, or suspend a competition and/or vary competition rules at any time without prior notice.
16. **Liability:** RTÉ and its agents accept no responsibility for any death, injury, or other damage, loss, expense, or liability arising as a result of taking a prize. RTÉ will not be liable for any claim arising in connection with participation in any RTÉ competition or any of the prizes awarded.

17. **Unclaimed Prizes:** Prizes not claimed within the specified time limit will be deemed forfeited, and RTÉ may dispose of such prizes without any liability to the winner.
18. **Disqualification:** Any person found to be in disregard of these rules will be disqualified automatically. RTÉ reserves the right to disqualify any contestant for any reason in its sole discretion.
19. **Acceptance of Terms:** Participation in RTÉ competitions denotes acceptance of these terms and conditions and any additional competition-specific terms and conditions which may be advertised.
20. **Call/Text Competitions:** For full competition details, including service provider(s), cost of entry, and competition open and close times, please tune into individual shows and/or visit the advertised online support pages. Do not enter outside of the advertised competition window as your entry will not be valid, but you will be charged.
21. **Under 18s:** Please ask the bill payer's permission before entering our competitions.
22. **Technical Failures:** RTÉ does not accept responsibility for any technical failure or malfunction which may result in entries being lost or not properly registered.

Data Protection

- Any personal data relating to competition entrants will be used in accordance with current Irish data protection legislation and best practice. Please see RTÉ's Privacy Policy for further details.
- Data relating to entrants will be retained by RTÉ for a reasonable period after the competition closes to assist RTÉ in operating competitions consistently and dealing with any queries.
- For the administration of the competition prize, it is necessary for RTÉ to share the winning entrant(s) personal data with the competition promotional partners.
- Entrants have the right to request a copy of their personal data. To exercise these rights, please see RTÉ's Data Protection Individual Rights Guide.

RTÉ Text Comment Lines: Usage Policy

- RTÉ reserves the right to apply a message block to messages sent to RTÉ services from mobile numbers deemed to be threatening, abusive, or offensive. Text messages will continue to be charged by network operators, but these messages will not reach RTÉ programmes.
- RTÉ will send a text message to the offending number requesting the sender to cease sending such messages. If the behavior continues, RTÉ will apply a message block.
- RTÉ's decision regarding message blocks and their duration is final, and no correspondence will be entered into.
- Where it deems appropriate, RTÉ also reserves the right to pass sender and message data to the appropriate authorities for investigation and follow-up action